



Contact your travel agent:
KOBAYASHI TRAVEL SERVICE
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Phone: (808) 593-9387
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A Tour Division of Kobayashi Travel Service, Ltd.
2024 GENERAL CONDITIONS (Japan & International)

RESERVATIONS / DEPOSITS: A deposit is required to assure your reservation. All deposits **MUST** be paid by check or cash (no credit cards) and accompanied with a completed Tour Registration Form.

FINAL PAYMENT: Kobayashi Travel Service will notify you approximately 8 - 10 weeks prior to the tour departure with a final invoice and a tour briefing notice. Final payment will be due thereafter. Your airfare may be paid with a credit card, however, the land portion of the tour must be paid with a check or cash.

SCHEDULE OF CANCELLATION CHARGES: The following penalties will apply should you cancel your reservation. The participating airline, land agent and Kobayashi Travel Service will assess the following charges:

- ** If you cancel 90 or more days prior to departure date: Deposit will be fully refunded.
- ** If you cancel 89 - 61 days prior to departure date for any reason: Deposit is forfeited and a \$100 charge per person will be assessed **plus** any penalties assessed by the airlines and land agent.
- ** If you cancel 60 - 31 days prior to departure date for any reason: Deposit is forfeited and a \$200 charge per person will be assessed **plus** any penalties assessed by the airlines and land agent.
- ** If you cancel 30 - 1 day prior to departure date for any reason: Deposit is forfeited and a \$400 charge per person will be assessed **plus** any penalties assessed by the airlines and land agent.
- ** On the departure day or later, only those monies that can be recovered from the land agent, airlines, and other services will be refunded when said tour commences. Additional airline and transportation fees to return home from the tour are the responsibility of the passenger.

TRAVEL INSURANCE: It is always wise to protect your travel investments. Optional travel insurance is available and may be purchased through Kobayashi Travel Service. Call our office for more details. (Special added coverage if insurance is purchased within 14 days of initial deposit date)

AIR TRANSPORTATION AND FARES: APEX (Advanced Purchase Excursion) air fare has a minimum stay of 6 days/maximum stay of 6 months. Excursion fare tickets must be issued 30 days before departure and any changes after ticket issue will require a minimum service charge of US \$100.00 or more. Tickets are non-endorsable, non-transferable and refund and/or changes must be processed through issuing agent less applicable charges. Special group fares are used and there are some restrictions which apply regarding Travel Certificates, Mileage Upgrade Certificates, etc.

IMPORTANT NOTE: Air fares are based on tariffs as of August, 2023 and subject to change if tariffs change prior to actual booking or departure.

DEVIATIONS: Notify Kobayashi Travel Service as soon as possible regarding your request.

LAND ONLY PURCHASE: Travel awards (i.e. free ticket, standby and/or travel on another airline) other than listed on the tour AFTER CONFIRMATION is permissible, however may be subject to a surcharge. Kobayashi Travel Service is not responsible for charges assessed by your chosen airline in the event of a flight schedule change or cancellation of a tour. Individual transfer arrangements to meet group are not included.

OUT OF TOWN RESIDENTS: Group Air transportation is inclusive from Honolulu. Additional flight arrangements and airfare are the responsibility of the passenger. Overnight hotel accommodations if necessary, are also the responsibility of the passenger. Kobayashi Travel Service will be able to assist you with airline and hotel reservations.

AIRLINE MILEAGE CREDITS: Any request for mileage credits on any tour must be made BEFORE the tour departs and subject to airline rules. Kobayashi Travel Service will not be responsible for mileage credits AFTER the tour commences.

TOUR FARE INCLUDES: Best available hotels or inns, reserved rail & bus transportation, meals as indicated in the itinerary, transfer of baggage and affiliated agencies, and tips to all hotel maids, porters, and train attendants. The tour fare also includes U.S. departure tax and U.S. customs user fee.

TOUR FARE DOES NOT INCLUDE: Passport & visa fees, foreign airport taxes, laundry services, personal beverages and other expenses of a personal nature. Also not included are tips to tour guides, bus drivers, bus assistants and other personal services.

BAGGAGE ALLOWANCE: Due to limited storage space on the motorcoach, we request that you carry only one piece of luggage and one hand-carry bag per person during the tour. You will be allowed to check-in two pieces of luggage free of charge on your return flight home on select carriers. (Subject to change)

POSITIVE IDENTIFICATION: Positive means of identification is required for all international travel. A valid passport for all foreign countries including Canada and Mexico is required and is the responsibility of the passenger. (some countries may also require visas which may result in additional charges and will be the responsibility of the passenger)

RESPONSIBILITY: Kobayashi Travel Service, Ltd., its subsidiary companies, agents and affiliates act only as agents for the owners and contractors providing means of transportation or other services where offered or provided. The issuance and acceptance of such tickets and/or vouchers shall be deemed to consent the further conditions that Kobayashi Travel Service, Ltd., its subsidiary companies, agents and affiliates shall not or become liable or responsible in any way in connection with such means of transportation or other services, or for any loss, injury or damage to or in respect of any person or property however arising, nor be responsible for damages arising from the default of a tour operator/carrier, lost/damaged luggage, trip cancellation, bad weather, natural disaster or other acts of God. **WE RESERVE THE RIGHT TO ALTER WITHOUT NOTICE THE AIRLINES, HOTELS, MEALS, ATTRACTIONS AND PRICES GIVEN IN THIS BROCHURE AND ANY OTHER WRITTEN MATERIAL IF NECESSARY. THE RIGHT IS RESERVED TO ACCEPT AND RETAIN OR DECLINE ANY PERSON(S) AS A MEMBER OF ANY TOUR. WE ALSO RESERVE THE RIGHT TO REFUSE THE APPLICATION OF ANY PHYSICALLY CHALLENGED MEMBER IF IT IS DETERMINED THAT SUCH MEMBER WOULD IMPEDE THE SCHEDULE OF THE TOUR AND GREATLY INCONVENIENCE THE MAJORITY OF THE TOUR MEMBERS. IF A PHYSICALLY CHALLENGED MEMBER IS ACCEPTED FOR THE TOUR AND REQUIRES ANY FORM OF ASSISTANCE, HE/SHE MUST BE ACCOMPANIED BY AN ABLE-BODIED MEMBER ON THE TOUR WHO WILL TAKE FULL RESPONSIBILITY FOR THE MEMBER'S WELL BEING.** All tours are based on a minimum of 20 paying passengers. We reserve the right to cancel any tour 60 days or more prior to departure. All deposits will be refunded or transferred to another tour of your choice if we cancel the tour.